

## LINE OF ACTION



# GOOD GOVERNANCE: Building bridges between the state and citizens



## Democratic Governance

This line of action promotes actions guided by key principles for creating deeper democratic mechanisms such as transparency and access to information, the fight against corruption, citizen participation and education for democratic citizenship. It is about (re)building relationships of trust, collaboration and reciprocity between the state and citizens.

See  
results



### WHICH AREAS ARE INVOLVED?

#### Transparency policies, access to information and data protection

From a regional perspective, ES+ promotes strategic actions for the Transparency and Access to Information Network (RTA) and has achieved the following:

- ▶ The diagnosis and preparation of a model on access to information and gender, incorporated into action plans in Mexico, Uruguay, Colombia, El Salvador and Chile.
- ▶ The design and implementation of a model measuring the right of access to information with an initial measurement with 13 countries.
- ▶ Creation of a toolbox for access to information for legislatures in Latin America, in alliance with ParlAméricas.
- ▶ The approval of version 2.0 of the Inter-American Model Law on Access to



Public Information by the OAS Legal Committee.

- ▶ The design of a document and file management model implemented to date in six countries and virtual training for more than 3,000 officials from 10 countries.

Worked on strengthening access to information and data protection in the face of the Covid-19 pandemic and on access to information for groups in vulnerable situations. Likewise, the programme collaborates with the Latin American Legislative Transparency



### WHICH SDG DOES IT INVOLVE?



### EUROPEAN CONSENSUS

Initiative: Good governance, democracy, the rule of law and human rights.

The member states will promote responsible and transparent institutions, including national parliaments, and encourage participatory decision-making and public access to information. They will support initiatives to combat corruption and introduce more transparency and accountability into public financing and the provision of public services.



The theme of the differentiated impacts of corruption on women has been positioned on the international agenda and a practical **“Woman and Corruption”** Community has been created.

Network in optimising its Legislative Transparency Index.

- ▶ **MULTI-COUNTRY.** Design and modelling of municipal transparency in Honduras, El Salvador and Uruguay. Support for open parliament strategies: launch of the Congress2030 initiative to follow up on legislative work in the context of the SDG, methodology for preparing action plans in Argentina and educational strategies for the Chilean Congress.
- ▶ **EL SALVADOR.** Approval of regulations to improve document management and data protection of clinical records in the comprehensive health system.
- ▶ **ARGENTINA.** Creation of a coordination mechanism to implement the law on access to information and definition of measurement strategies (preparing a first base line), case law, active transparency, training and document management and files.
- ▶ **COSTA RICA.** Promotion of the comprehensive Open State policy and support for the approval of a law on access to information.
- ▶ **URUGUAY.** Manuals and guidelines for the implementation of a new regulation on personal data protection adapted to the new European regulation. Application of the RTA document management model.

## Fighting corruption

From a REGIONAL perspective ES+ promotes:

- ▶ Strategies from the AIAMP Network of Prosecutors against Corruption with the following developments: Constitutive Statute and First Work Plan, APTUS Regulation Compilation System of case law and doctrine against corruption, and systematisation of good practices. Work is under way to optimise the awarded collaboration agreements and on end beneficiaries.
- ▶ In the area of corruption and gender, a regional diagnosis has been drawn up and a

practical guide is being designed to reduce the impacts of corruption on women in the areas of trafficking and sextortion. Combating this problem has been included in the action plans by the Network of Prosecutors against Corruption and the AIAMP Redtram, as well as in the agenda of the G-20, APEC, the UN and International Transparency. Argentina has created a classification for corruption risks associated with trafficking and mechanisms of coordination between prosecutors, the subject has been included in the Peruvian High Level Anti-Corruption Commission and in the Chilean Inter-Institutional Table on Trafficking. A practice community on [“Women and Corruption”](#) has been created in [Capacity4dev](#).

At the NATIONAL level:

- ▶ **ARGENTINA:** Technological modernization is being worked on to optimize Public Works contracting in the Ministry of the Interior.
- ▶ **CHILE.** An Anti-Corruption Legal Assistance Centre (ALAC) has been created through an alliance between Chile Transparente and the Public Prosecutor's Office. Regulations for the protection of corruption whistle-blowers are being promoted with the Office of the Public Prosecutor and the design of an anti-corruption plan from the National Office of the Comptroller General is being supported.
- ▶ **URUGUAY.** A system has been created for receiving and processing complaints related to violation of rules of conduct in the public service managed by the Board of Transparency and Public Ethics (JUTEP).
- ▶ **PERU.** Within the framework of the National Plan for Integrity and the Fight against Corruption, an integrity barometer has been created that reflects progress or setbacks in the fight against corruption. A corruption risk analysis methodology

has been developed and applied in the defence sector. Inputs were generated to reform the financing of political parties along with different mechanisms to improve the ethics of public officials. The Supreme Court has approved guidelines for the unification of criteria in handling cases and hearings for crimes of corruption and organised crime.

## Mechanisms for citizen participation

- ▶ **COSTA RICA.** A mechanism for citizen participation has been created at the local level.
- ▶ **BRAZIL.** A model of excellence has been created to optimise the functioning of the Ouvidorias (ombudsmen) as a channel for citizen participation and accountability.
- ▶ **ECUADOR.** Through support to the National Electoral Council, inputs were generated for the reform of the electoral code in terms of improving the systems' proportionality.

## Education for democratic citizenship

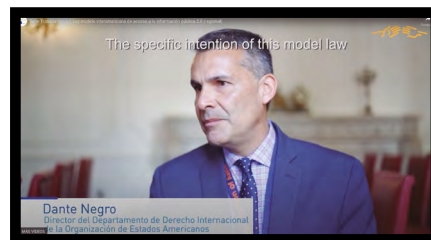
- ▶ **MULTI-COUNTRY.** The creation of Accounting and Tax Assistance Hubs (NAF) for people on a low income has been promoted in universities in Peru (60), Argentina (31), Honduras (3), Paraguay (7) and in the areas most affected by the armed conflict in Colombia (95). Its social character and the impact of the more than 800 NAFs already existing in 12 Latin American countries are being reinforced.
- ▶ **EL SALVADOR.** The subject of access to information has been included in the educational system from kindergarten to high school.
- ▶ **COLOMBIA.** Educational strategies have been promoted to achieve an improved tax culture in post-conflict territories.



Series "The NAF as a lever for social inclusion in times of Covid", First place in the contest "The NAF as a lever for social inclusion in times of Covid": UNSAAC from Peru



Audio-visual series: "Best practices to fight corruption"



Transparency Series I: Inter-American Model Law on Access to Public Information 2.0 (regional)



Serie corrupción y género



NAF 2.0 'NAF Itinerante'

## Publication



- Latin American Index of Legislative Transparency 2020
- Corruption, politically exposed persons and final beneficiaries. An approach to your research
- Incorporation of the gender approach in the systems and policies of transparency and access to public information
- Inter-American MODEL LAW 2.0 on Access to Public Information
- Inter-American Model Law on Records Management
- Application Guide for the Inter-American Model Law on Records Management
- The potential of the Accounting and Fiscal Support Centers (NAF) as a Lever for Social Inclusion

- Transparency, access to information and protection of personal data in the face of COVID-19
- Radiography of Corruption: ideas to strengthen probity in Chile
- Regional Model of Municipal Transparency
- School education about the National Congress of Chile
- Culture of contribution from the school space
- Practical guide to deal with ethical problems and dilemmas: strengthening integrity in Peruvian public management
- Municipal Transparency Management Model in Honduras
- Legislative Transparency Toolkit
- Open local government: a route for its implementation in Costa Rica

### Serie

- Methodological guide for learning about transparency and access to information in El Salvador
- Study of perceptions of civil servants about the ethical climate of their public entities
- Good practices in the fight against corruption
- Culture of Contribution at School
- Good practice for the development of Accounting and Tax Assistance Hubs (NAF).
- El País *The Power of Transparency*.
- Women suffer twice as much as men from corruption.
- Article in *El País*.