

ACTION SHEET

JUNE 2019



Migration in Chile, challenge and opportunity: integration and building a host culture

EUROSociAL+ is supporting the Chilean government in opening its arms to the migrant population by adapting its training and employment certification processes.

Line of action:
**ACTIVE EMPLOYMENT
POLICIES**

Areas:
SOCIAL POLICIES

Scope:
CHILE

MIGRATION IN CHILE

In Chile, the proportion of foreigners residing in the country went from 0.7% in 1982 to 2.3% in 2014 and then shot up to 6.6% by the end of 2018. Of this proportion, the three most prevalent groups are from Venezuela, Peru and Haiti. In this context of a strong and accelerating increase in international migration, Chile has decided to play an active role in recognising the rights of migrants and in promoting a more inclusive perspective on migration, valuing the undeniable contribution that these migrants contribute to the economic, political, social and cultural development of the country.

In the face of migratory flows that are mainly linked to employment (72% of the visas were given to migrants looking for work), Chile aims to fulfil this objective by taking advantage of its training and certification processes—by adapting them to the migrant population and by having suitable instruments tailored to this specific population. Thus, in order to help migrants integrate, it is working with the actors responsible for their reception and processing.

SUPPORT FROM EUROSOCIAL+

In the aforementioned context, ChileValora and SENCE requested—at the end of 2017—the support of EUROSociAL+, in order to



adapt the Chilean Certification and Labour Training System to allow it to certify the qualifications held by the migrant population.

Instruction Number 2 of Presidential Instruction Number 5 of 2015 envisages “Progress towards the establishment of a National Migration System”. The purpose of this System is to “generate a multidimensional response to the international migration processes that the country is experiencing”, and it is defined as “the set of standards, processes, plans and programmes to support the design, execution, monitoring and evaluation of public policies”; giving it a central role in ensuring the

The proportion of
foreigners residing in
Chile went from
2.3% in 2014 to
6.6%
at the end of 2018

Consortium led by:



mainstreaming of issues relating to migration within the Government.

The two institutions defined a design process for an Institutional Migrant Care Policy, which envisaged that ChileValora and SENCE would maintain the units and/or bodies responsible for migration issues and for contributing to building a host culture. The aim of these units and/or bodies would be to build expertise and capacities to lead and coordinate the work on migration and perform specific tasks to raise awareness and provide training on the reality of migration in Chile to the various actors in the National Training and Certification System.

ChileValora's objective was to ensure that the Job Skills Evaluation and Certification Centres recognise the rights of migrants and promote a more inclusive view regarding migration. It was also planned that SENCE will carry out similar actions in the context of promoting the quality of the services presented by the intermediate institutions (OTIC) and training executives (OTEC).

EUROSociAL was involved in the implementation process for the Institutional Migrant Care

The EUROsociAL action is addressing issues relating to migration by adapting national training and certification processes for the migrant population

Publications



PROFILE OF AN INTERCULTURAL FACILITATOR, WITHIN CHILEVALORA'S NATIONAL CATALOGUE OF JOB PROFILES



Policy by supporting ChileValora and Sence, above all in their mandate to undertake awareness-raising actions for the staff in the Evaluation Centres, intermediate institutions (OTIC) and training executives (OTEC). These actions were aimed at generating information strategies regarding the rights of migrants and their options for accessing the benefits provided by the system and promoting the search for training, evaluation and certification opportunities for this population.

In order to support the institutions, EUROsociAL promoted dialogue and experience exchanges between the Chilean administration and the Catalan Regional Government—in particular the Catalan Institute of Professional Qualifications and the Secretary for Equality, Migrations and Citizenship.

Against this background, it coordinated an exchange visit by Chilean officials to Catalonia in December 2017, and a specialist advisory mission by Catalan officials to Santiago de Chile in October 2018.

NATIONAL RESULTS AND IMPACT TO DATE

The two activities, together with a long distance dialogue, have made it possible to achieve some significant results, in terms of promoting a more inclusive view of migration and adapting the System to the migrant population.

- The intersectoral governance mechanism was strengthened.
- It was possible to modify the "Regulations that regulate the development of job skills projects and the functioning of sectoral employment competency agencies" to integrate the migrant population into the system.

Migration is mainly due to the search for work:

72% of the visas given to migrants are related to the search for work

- A new model was defined for the evaluation and certification of qualifications, which is to be implemented with the migrant population. The model is currently being implemented through a collaborative working agreement between ChileValora and the International Organisation for Migrants (IOM).
- Communication actions were generated relating to migration for different actors and media, whose purpose was to adapt the messages so that each audience could obtain information to facilitate the evaluation and certification of the qualifications held by the migrant population. The Performance Agreement signed between ChileValora and the Under Secretariat of Labour sets goals for the implementation of the Migrant Care Policy.
- Finally, and also based on the experience of Catalonia and the recommendations delivered by the EUROsociAL+ Programme, ChileValora and the Under Secretariat of Regional and Administrative Development- SUBDERE implemented a job skills project that defined the profile of the "Intercultural Facilitator".